

Case Study CS6

Maintenance



BurtonwoodTM
Generator & Switchgear Services
The Power of Experience



Banking Sector Case Study

The Royal Bank of Scotland

Length of relationship: 6 years ongoing

Geographical spread: Throughout the UK

Work undertaken:

Burtonwood's provision to RBS includes: -

- Maintenance work and upgrades
- 24 hour, 7 day a week call out service
- LV switchgear maintenance and upgrades
- Power distribution surveys



Successes:

As continuity of power supply is business critical to Royal Bank of Scotland, the standby generators are of high importance. As well as delivering a first class 24/7 maintenance package, Burtonwood undertook surveys of critical sites to determine their standby power requirements.

Customer Feedback:

The following messages were received via Integral as a result of work completed for RBS on their behalf...

"I just want to give my sincere thanks to all who contributed to the 100% success at the power down for the Comms room upgrade and generator modifications at Haydock Cross. There were many individuals to name so praise is for everyone who contributed with this project which we had a 12 hour window but brought in ahead of time by more than 3 hours..." **Steve Kelly (Group Property) RBS**

"Burtonwood have been working with Integral UK Ltd on the Royal Bank of Scotland contract since 2004. In that time, Integral have found Burtonwood to be a highly professional company, with a highly skilled engineering and management Team..

Royal Bank of Scotland have a policy of zero failure and zero disruption on their critical maintenance procedures, Burtonwood have assisted Integral in managing that policy to a success rate of 100% in the 6 years of association. This has meant that Integral are seen as the best performing R+M supplier in the UK for this part of the business, something that could only be achieved by having contractors of the highest calibre carrying out the works in their specialist fields.

Burtonwood have worked with Integral in dealing with all matters of personnel security required within a banking organization, they have proven to be flexible enough to meet changing requirements and are seen as key suppliers within Integrals RBS contract performance..." **John Eastley, Account Manager, Integral**



We can offer you even more ...

We may not know what power generation services you would like but we do know we have already developed a solution for your application.

We would be pleased to send you more details on any of the products listed below. Simply photocopy this page with your information requests marked and send to the fax number at the foot of this page nearest your location.

Don't forget to put your own details so we can respond.

- Diesel Generators
- Switch Gear Services
- Generator Hire
- Generator Maintenance
- Switch Gear Protection
- Training
- Installation

Contact name

Company name

Street

Town / Postcode

Telephone

Fax

CS-06-1110



We would like an on site consultation
Please contact us on the above telephone number to arrange a mutually convenient appointment.

Contact name

Position

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