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Company Quality Policy

The Senior Management Team of Burtonwood Generator and Switchgear Services Limited shall undertake to maintain all services within the scope of the Company's Registration, to the requirements of BS EN ISO 9001: 2008. The Service offered is the "The Manufacture, Supply, installation and Servicing of Diesel Generators and associated equipment. The Design of Generator control systems".

The Senior Management Team shall also ensure that all services offered are within all applicable statutory and legal requirements. In effecting the service offered, the Company shall also ensure that the needs of any interested parties are taken in to consideration.

It is the Company's policy to provide quality of service throughout the entire sphere of its operations both in quality of product and in all association with its customers. It is the Company's aim to achieve and if possible exceed, all customer requirements and expectations.


To this end the Senior Management Team shall employ systems to review and assess Customers' perception of the company, set, review and maintain achievable quality objectives, implement and maintain a continual improvement programme to enhance the effectiveness of the Quality Management System. These processes shall be controlled through the framework of the Management Review Meetings.

The Senior Management Team shall implement periodic management reviews and a structured process of Management Meetings and routine audits to measure the effectiveness of these systems.

The Senior Management Team shall also have the responsibility for the effective implementation and communication of this Quality Policy throughout the Company and to ensure that all personnel are aware of, understand and abide by this policy.

The Company's organisational structure shall address this policy with the Senior Management Team who have the authority to ensure that through efficient service realisation aided by effective Quality Planning, all customer requirements are satisfied.

The foregoing policy statement shall be subject to periodic review and is made on the authority of the Managing Director of Burtonwood Generator and Switchgear Services Limited.

Signed: 

Mr. K. Littler: Managing Director.

Dated: 7th November 2012



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Company Environmental Policy

Burtonwood Generator and Switchgear Services Limited have a passion to maintain and improve “the world around us” by means of effective environmental management processes’ to the requirements of BS EN ISO 14001: 2004.

Flexibility and willingness to change, through the habitual involvement of all employees in the process of continual improvement of working systems and practices, is the key to success for Burtonwood Generator and Switchgear Services Limited. The Company will operate a Management System that will facilitate the achievement of the following Company-wide objectives:

- 1.0 To comply with all applicable legislation and regulations and the requirements of our customers, the industry trade association and any party having an environmental impact on the Company.
- 2.0 To continuously improve services & operational efficiency through appropriate investment in both equipment and personnel.
- 3.0 To continuously improve energy efficiency and waste minimisation.
- 4.0 To prevent pollution.
- 5.0 To ensure that this Policy is displayed in prominent locations and communicated to all employees and sub contractors

To use regular Management Review meetings as a framework to set, review and maintain environmental objectives and also to assess this policy for current relevancy.

Signed: 

Mr. K. Littler: Managing Director.

Dated: 7th November 2012